



Mitt Romney  
Governor  
Kerry Healey  
Lieutenant Governor

## **THE COMMONWEALTH OF MASSACHUSETTS DEPARTMENT OF INDUSTRIAL ACCIDENTS**

**600 WASHINGTON STREET, 7TH FLOOR  
BOSTON, MA 02111**

Jane C. Edmonds  
Director of Workforce Development  
Angelo R. Buonopane  
Director of Labor  
John C. Chapman  
Commissioner

### **MEMORANDUM**

**TO: ALL MASSACHUSETTS UTILIZATION REVIEW AGENTS**  
**FR: DEPARTMENT OF INDUSTRIAL ACCIDENTS, OFFICE OF HEALTH POLICY**  
**DA: JANUARY 7, 2005**  
**RE: EDUCATIONAL MEETINGS 2005**

The Department of Industrial Accidents Office of Health Policy will offer three educational meetings for Massachusetts Utilization Review Agents in 2005. The meetings will be held at the Department of Industrial Accidents on the *7<sup>th</sup> floor, in Court Room 776, from 8:45 A.M. to 12:00 P.M.*, on the following dates:

- Tuesday, April 19, 2005
- Tuesday, May 17, 2005
- Tuesday, June 21, 2005

The Agenda:

- Goals and Objectives
- Utilization Review Criteria
- Quality Assessment Tool
- Chronic Pain
- General Discussion

The Office of Health Policy is seeking approval for three (3.0) Massachusetts RN Continued Education Units. This is an opportunity to have all Utilization Reviewers that perform Massachusetts reviews meet and discuss issues/concerns related to Massachusetts' utilization review cases. We will also review cases and scenarios that Agents brought to our attention in 2004.

Directions to the Massachusetts Department of Industrial Accidents are available on the Department's website at [www.ma.gov/dia](http://www.ma.gov/dia).

The Office of Health Policy looks forward to working with Agents in 2005 and requests that if you have any specific cases that you would like to be on the agenda for discussion, please forward them to Deborah A. Di Bella at [deborahd@dia.state.ma.us](mailto:deborahd@dia.state.ma.us) or call 617-727-4900 ext. 425.